If I am denied SNAP benefits, can I ask why?

Yes. Call or visit the local SNAP office to ask why. If you wish, ask to speak with the local SNAP worker's boss. If you think there is a mistake, ask for a "fair hearing" as soon as possible. This means that a State person will meet with you and the local SNAP office to discuss your application. There is no cost for a fair hearing.

I am not a U.S. citizen. Can I get SNAP benefits? Can my children?

You may get SNAP benefits if you are a legal immigrant. Most legal immigrants must wait 5 years before getting SNAP benefits. There is no wait for children under 18. There is no wait for some elderly and disabled. There is no wait for refugees and asylees. Some legal immigrants may get SNAP benefits if they have enough work history, and some may be eligible if they have a military connection.

If you are not eligible due to immigration status, your legal immigrant or citizen children may still qualify. You do not have to provide immigration information about yourselfl when you apply for your legal immigrant or citizen children.

If I get SNAP benefits, will I be a "public charge"?

No. You and your family can apply for and receive SNAP benefits without hurting your chances of becoming U.S. citizens.

How can my family eat better?

You want the best for your family. You want everyone to stay well and for your kids to grow and learn. Using SNAP benefits to purchase healthy foods for your family can help make this happen. Ask your SNAP worker for information about eating and shopping for healthy food and getting physical activity for better health.

Try these tips to help your family eat better and stay healthy:

- Vary your vegetables...dark green, orange, peas and beans.
- Focus on fruits. Choose fresh, frozen, canned, or dried fruit.
- Eat at least 3 ounces of whole-grain cereal, breads, crackers, rice, or pasta every day.
- Choose lean meats and milk products that are lower in fat.
- Make physical activity a regular part of your day.



For more information on healthy eating visit www.mypyramid.gov.



State Phone Numbers

Alabama 334-242-1700 Alaska 907-465-3347 Arizona 800-352-8401 Arkansas 800-482-8988 California 800-952-5253 Colorado 800-536-5298 800-842-1508 Connecticut 800-372-2022 or 302-255-9500 Delaware Washington, DC 202-724-5506 Florida 866-762-2237 Georgia 800-869-1150 671-735-7245 Guam 808-643-1643 Hawaii Idaho 211 on 800-926-2588 Illinois 800-843-6154 Indiana 800-622-4932 Iowa 877-937-3663 888-369-4777 Kansas Kentuckv 800-931-9112 Louisiana 888-524-3578 Maine 800-452-4643 800-332-6347 Maryland 866-950-3663 Massachusetts Michigan 800-481-4989 Minnesota 800-657-3698 Mississippi 800-948-3050 Missouri www.dss.mo.gov/fsd/fstamp/index.htm Montana 800-332-2272 Nebraska 800-430-3244 800-992-0900 x40500 Nevada New Hampshire 800-852-3345 x4238 New Jersey 800-792-9773 New Mexico 888-473-3676 New York Upstate NY 800-342-3009 NYC 877-472-8411 North Carolina 800-662-7030 800-755-2716 North Dakota Ohio 866-244-0071 Oklahoma 405-521-3444 Oregon 211 on 800-723-3638 Pennsylvania 800-692-7462 or 800-451-5886 (TDD) Puerto Rico 800-981-5822 Rhode Island 401-462-5300 South Carolina 800-768-5700 South Dakota 877-999-5612 Tennessee 866-311-4287 Texas 211 Utah 866-526-3663 800-287-0589 Vermont U.S. Virgin Islands 340-774-2399 Virginia 800-552-3431 Washington 888-436-6392 West Virginia 800-642-8589 Wisconsin 800-362-3002 Wyoming 800-457-3659

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Where can I get more information about SNAP in my State?

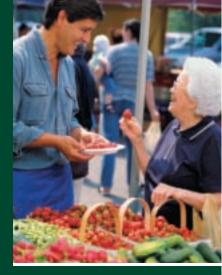
Locate your State phone number.

Call the toll-free national SNAP information line at 1-800-221-5689.

Visit www.fns.usda.gov/snap/outreach/map.htm.

Look in the phone book in the government pages under "social services" or "human services" for the phone number.

Attach contact information label here





Putting Healthy Food Within Reach

Supplemental Nutrition Assistance Program







United States Department of Agriculture Food and Nutrition Service FNS-313 Revised February 2009

USDA is an equal opportunity provider and employer.

1-800-221-5689 www.fns.usda.gov/snap

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As of October 1, 2008, Supplemental Nutrition **Assistance Program** (SNAP) is the new name for the Federal Food Stamp Program. Your State may use a

different name, but it is still the same **Program.** The new name reflects changes that make it easier to qualify for nutrition benefits and an increase in benefit amount.

What is SNAP?

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SNAP helps low-income people buy the food they need for good health. SNAP benefits are not cash. SNAP benefits are provided on an electronic card that is used like an ATM or bank card to buy food at most grocery stores.

Can I get SNAP benefits?

To get SNAP benefits, your income and other resources have to be under certain limits.

Income

There are two income limits: Gross and Net. Your total income, before taxes or any other subtractions, is called gross income. However, certain subtractions to your gross income, called deductions, are allowed. These can be for things like housing costs, child support payments,



child or dependent care payments, and monthly medical expenses over \$35 for elderly or disabled people. The amount left over after these deductions is called net income.

Most households must meet both income limits. If everyone in your household receives Supplemental Security Income (SSI) or Temporary Assistance for Needy Families (TANF), you do not need to meet any income limit.

A separate insert with two tables on it has been included with this booklet. Look at the income table to see what the limits are for SNAP benefits.

Resources

Talk with your local SNAP worker to see what resources you have and the maximum amount of resources you can have and still qualify for SNAP. Checking or savings accounts are resources. If you own your home, it is not counted as a resource. In some States, you may have at least one car. The resources of people who receive TANF or SSI do not count.



- Vou apply for benefits by completing a State application form. There are several ways to get an application form:
 - Pick it up at a local SNAP office, or
 - Call the local SNAP office. Ask the local SNAP worker to mail it to vou. or
 - Ask the SNAP worker if there are other places where you can pick up the form, or
 - Print the form from your State's Web site at www.fns.usda.gov/ snap/outreach/map.htm, or
 - Apply online (this is not yet) available in all States).
- **Fill out the SNAP application form as** much as you can. If you need help, ask the local SNAP worker. You can also ask a friend or people who work at places like legal services or food banks to help you fill out the form.

Get the application form to your local SNAP office as soon as possible by taking it to the local SNAP office, mailing or faxing it, or by submitting it online if your State provides this option.



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How do I apply for SNAP benefits?

- If you pick up your application form at a SNAP office, put your name and street address on the form and sign it. Leave that part of the form (usually the first page) at the SNAP office. This starts the process and helps you get healthy food sooner, if you are eligible. Take the rest of the form with you to fill out later.
- Before leaving the office, make an appointment for an interview with a SNAP worker. If you are at a SNAP office, ask the SNAP worker to write down what you need to bring to the interview. If you are calling for an appointment, ask the SNAP worker what you need to bring.
- Have an interview. You can also have a friend or relative go with you or in your place, or you can request an interview over the phone.
- Show the local SNAP office papers like pay stubs, rent or mortgage payments, utility bills, child or elder care bills, and child support payments. The local office can tell you exactly what other information you will need.
- After reviewing your application, the local SNAP worker will tell you if you qualify for SNAP benefits and, if so, how much you will get.

Do I need a Social Security number?

Yes, you must have or apply for a Social Security number if you want SNAP benefits. People who do not want to apply for SNAP benefits do not have to give a Social Security number, but they do have to give their financial information.

Can I get SNAP benefits if I am not workina?

Yes. But if you are able to work, you must look for work, take a job, or go to training.

If I am approved, what can I expect?

You will get an electronic card, similar to a bank card or ATM card, to use to buy food at most grocery stores.



